



JOURNAL OF QUANTUM SCIENCE AND TECHNOLOGY

ISSN: 3048-6351 | www.jqst.org | editor@jqst.org

AN INTERNATIONAL OPEN ACCESS, PEER-REVIEWED, REFEREED JOURNAL

CERTIFICATE OF PUBLICATION

THE BOARD OF
JOURNAL OF QUANTUM SCIENCE AND TECHNOLOGY
IS AWARDING THIS CERTIFICATE TO

Hana Kuroda

Following the publication of the paper titled

PROCESS REENGINEERING IN CUSTOMER SERVICE OPERATIONS:
MAXIMIZING QUALITY AND SPEED

Published in JQST (ISSN: 3048-6351)
Volume 3, No. 3, Issue Jul-Sep 2026

Publication Date:
[04-July-2026]

A handwritten signature in blue ink that reads "Arpit Jain".

Dr. Arpit Jain
Editor-in-Chief

